



**TOSYALI** Metalurji

## QUALITY MANAGEMENT SYSTEM POLICY

As Tosyalı Metalurji, we aim to meet customer expectations in the steel sector in the best possible way in terms of quality, price, and delivery times. Based on establishing long-term relationships with its customers, Tosyalı Metalurji has accepted to meet customer needs by using innovative technology for robust structures that increase the quality of life, being reliable and without compromising on quality since its establishment. In order to ensure quality continuity, we meticulously manage quality control processes at all stages from production to shipment. The primary goal of Tosyalı Metalurji is to provide materials that ensure full compliance with the customer's needs. This policy covers the ISO 9001 Quality Management System implemented by Tosyalı Metalurji A.Ş. in the Iron-Steel sector.

As a requirement of our quality policy:

- Meeting compliance with legal requirements related to quality, the requirements of national and international regulations and standards, and the needs and expectations of all stakeholders
- Adopting customer-oriented work as a principle to meet expectations and requirements at the best quality standards and keeping satisfaction at the highest level
- Improving our processes by complying with environmental and OHS legal requirements
- Increasing efficiency and minimizing costs by developing our production processes with innovative approaches
- Ensuring the provision of sufficient resources for quality, determining targets, and reviewing the realization of these targets
- Organizing training programs to raise our employees with quality awareness
- Creating a common quality culture in line with our company goals by increasing team spirit and employee engagement
- Encouraging the active participation of our employees in the quality management system and supporting innovative ideas
- Establishing sustainable performance criteria that grow and develop continuously with the management system and targets
- Improving the performance and effectiveness of all systems we implement continuously
- Maintaining a management system compatible with the strategic goals and context of Tosyalı Metalurji, along with quality risks and opportunities

We commit to these principles.