



QUALITY MANAGEMENT SYSTEM POLICY

As Tosyalı Metalurji, we aim to meet customer expectations in the steel industry in the best possible way in terms of quality, price, and delivery times. Tosyalı Metalurji is committed to producing supplied materials using new technologies to meet needs, establishing and operating systems that continuously satisfy customer expectations. This policy covers the ISO 9001 Quality Management System implemented by Tosyalı Metalurji A.Ş. in the iron and steel sector.

The main objectives of our quality policy:

- To comply with quality-related legal requirements, meet the expectations and requirements of national and international regulations and standards, and ensure the satisfaction of all stakeholders at the highest level,
- To meet expectations and requirements by adhering to environmental and occupational requirements in the best way according to standards and keep satisfaction at the highest level,
- To continuously improve quality processes and organize programs to enhance efficiency and performance,
- To organize training programs to increase the quality awareness of our employees,
- To establish continuously growing and evolving sustainable performance criteria for management systems and objectives,
- To consistently generate innovative ideas by considering quality risks and opportunities in our work,
- To support activities aimed at protecting the environment and ensure the effective use of all resources in line with these objectives.

We commit to these principles.

TOSYALI METALURJİ PLANT MANAGER TEMUR ALDEMİR

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