



**TOSYALI Metalurji**

## QUALITY MANAGEMENT SYSTEM POLICY

As Tosyalı Metalurji, we aim to best meet customer expectations in terms of quality, price, and delivery times in the steel industry. Tosyalı Metalurji has committed to meeting customer needs by using innovative technology to create reliable, high-quality structures that enhance people's quality of life, based on establishing long-term relationships with its customers since its inception. To ensure consistent quality, we meticulously manage quality control processes at all stages, from production to shipment. Tosyalı Metalurji's primary goal is to procure materials that fully meet customer requirements. This policy encompasses the ISO 9001 Quality Management System implemented by Tosyalı Metalurji A.Ş. in the iron and steel sector.

In accordance with our quality policy:

- Compliance with legal requirements related to quality, meeting the requirements of national and international legislation and standards, and meeting the needs and expectations of all stakeholders,
- Adopting a customer-focused approach, meeting expectations and requirements with the highest quality standards, and maintaining the highest level of satisfaction,
- Improving our processes by complying with environmental and occupational health and safety legal requirements,
- Increasing efficiency and minimizing costs by developing our production processes with innovative approaches,
- Ensuring sufficient resources for quality, setting targets, and reviewing the achievement of these targets,
- Organizing training programs to educate our employees on quality awareness,
- Creating a common quality culture in line with our company goals by increasing team spirit and employee loyalty,
- Encouraging our employees' active participation in the quality management system and supporting innovative ideas,
- Creating sustainable performance criteria that continuously grow and develop with the management system and goals,
- Continuously improving the performance and effectiveness of all systems we implement,
- Maintaining a management system that is aligned with Tosyalı Metalurji's strategic goals and context, as well as quality risks and opportunities,

We commit to these principles.

**TOSYALI METALURJİ PLANT MANAGER**  
**TEMUR ALDEMİR**